



**National Registry of  
Emergency Medical Technicians®**  
THE NATION'S EMS CERTIFICATION™

**Rocco V. Morando Building**  
6610 Busch Blvd, Columbus, OH 43229  
(614) 888-4484

## **Refund Policy**

Effective Date: May 14, 2021

**Initial Certification:** Initial Certification payments are fully refundable up to 90 days as long as an individual has not tested and an exam is not scheduled through Pearson VUE. Refunds will be issued back to the original method of payment, when available, however will be issued through check payment if the original payment method is not available.

**Recertification:** Payments associated with recertification applications are non-refundable.